



SAFETY IS IMPORTANT. SMELL. GO. LET US KNOW - 2025

Video transcript

Narrator: The workday of a Northwest Natural field technician is spent going from customer to customer.

But when a technician gets a call from dispatch about a potential odor, they drop everything and head right to it.

Dispatcher: Are you available to respond?

Technician: Looks like I'm pretty close.

Narrator: That's why if you smell rotten eggs or sulfur in your home, we're counting on you to go outside and call us. So we can get a technician right over to check things out.

At Northwest Natural, when it comes to your safety, it's all in a day's work.

Smell. Go. Let Us Know.