Hi I’m Bryan from NW Natural and I’m going to show you how to turn off your natural gas meter.

First, I have some important safety tips to share.
  • If you smell gas leave the area immediately and call us.
  • Do not turn off your natural gas unless you smell gas or hear the sound of gas escaping
  • Only turn off your gas if it is safe to do so
  • Do not turn the gas back on yourself
  • Leave it off and call us at 800.882.3377

In the rare case of a natural disaster, it could be several days before we are able to reach your home.

Here’s how to shut off the gas meter
  • Locate the shut-off valve on the riser pipe from the ground to your meter
  • You don’t need a fancy tool, just use an adjustable wrench to turn the valve clockwise a quarter turn
  • Turn the valve crosswise to the pipe and it will be in the off position