



Operation of natural gas water heaters during a power outage

Video transcript

Did you know that most natural gas water heaters can operate even during a power outage?

I'm John from NW Natural. I'm here at our Training Facility with a conventional storage tank as well as a tankless water heater.

Most natural gas storage tank water heaters, like this one, have a standing pilot light. So during a power outage, as long as the pilot is lit, you shouldn't have to do anything to keep your hot water flowing.

If your pilot light happens to go out, however, review the manual for the steps to relight it, or have a technician do it for you.

Some storage tank water heaters can have additional features that will still require electricity to operate. If this is the case, one of our preferred contractors or dealers can help determine if a battery backup will work with your specific model of storage tank water heater.

Natural gas tankless water heaters, like this one, work a little differently and do require electricity to operate. But battery backups like this one are available for tankless water heaters.

The battery backup charges while the power is on, then operates automatically during a power outage.

To learn more about battery backup options for natural gas water heaters, one of our preferred contractors or dealers will be happy to answer your questions.