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**GENERAL RULES AND REGULATIONS**  
(continued)

**Rule 5. Notices and Communications.**

Unless otherwise directed by the Company, notices and communications to the Company shall be in writing.

When written notice is made by U.S. mail, the notice shall be sent postage prepaid, to the Company at the following address:

NW Natural  
250 SW Taylor  
Portland, Oregon 97204-3038

(T)  
(T)

Electronic communications may be sent to one of the following email addresses:

Large Commercial and Industrial Customer Accounts: mast@nwnatural.com

Residential and Small Commercial Customer Accounts: caswebmail@nwnatural.com

Rates & Regulatory: eFiling@nwnatural.com

For additional electronic communication options, visit the Company's website at nwnatural.com

(continue to Sheet RR-6)