



NW Natural®

Comfort Zone customer newsletter from NW Natural
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Cost Savings Edition

Your guide to lower energy bills

In this special edition of the **Comfort Zone**, you are invited to enter for a chance to win a free attic and floor insulation upgrade!



Fill Good Summer Sweepstakes



ENTER FOR A CHANCE TO WIN HOME INSULATION

Feel the comfort and fill the gaps with the Fill Good Summer Sweepstakes

Insulation can dramatically lower your heating and cooling bills. That's why we're excited to bring you the **Fill Good Summer Sweepstakes**. Now through Oct. 1, 2025, enter for a chance to win home insulation and start your Fill Good Summer. Entering is easy—just two steps:

- 1 Visit nwnatural.com/SummerSweepstakes
- 2 Complete a short survey about your home. It should take only a couple of minutes.



Learn more and enter today



EASY TIPS

Simple steps can conserve energy and reduce bills

Often, it's small actions that can make the most noticeable difference. Especially when it comes to conserving energy and, in turn, lowering energy bills. Here are three habits we suggest to take the load off your summer energy bills:



Run appliances in the evening.

Appliances create heat when they're on. Wait until you have a full load to run your clothes washer and dishwasher, and run them in the evening when it's cooler.



Sequester the heat.

Keep certain interior doors closed between rooms on the side of the house that receives direct sunlight and the rest of the house.



Keep your vents clear. Pet hair, furniture and anything that blocks vents can stop air moving throughout your home. This causes your HVAC system to work inefficiently and cost more to run.



Go to nwnatural.com/Tips for more ideas

MORE COST SAVINGS



The average customer is **PAYING LESS** for gas service today than 20 years ago.



PROGRAMS & ASSISTANCE

Save energy and lower bills with our efficiency and assistance programs

DID YOU KNOW homes over 25 years old often have the greatest potential for energy savings and lower utility bills?

In addition to sweepstakes and cost-saving tips, you might qualify for rebates, cash incentives, or free weatherization improvements to make your home more energy efficient.



Rebates and cash incentives

Installing high-efficiency natural gas appliances and insulation can be expensive. To help, we partner with NW Natural Preferred Contractors and Energy Trust to offer rebates and incentives. These make upgrades more affordable upfront and save money in the long run.



Free energy upgrades

If you have a limited income, you might be eligible for energy-saving improvements at no cost. We work with community organizations like Latino Built and Oregon Energy Fund to provide high-efficiency natural gas water heaters and furnaces, insulation, and sealing air leaks for free.



Visit nwnatural.com/Offers to learn more



EASE OF SERVICE

More ways to manage your bill—all in one place

The same helpful information you see on your bill is also available online at nwnatural.com. When you manage your account online, you can **skip the stamp and save \$0.78 every time you pay your bill**.

While you're there, you can enroll in paperless billing and set up automatic payments—it's a simple way to stay on top of things. You can also apply for bill discounts through our **Bill Discount Program**, which could save you up to 85% on each bill if you qualify based on your income.

And if you've ever had questions about your bill, our **online bill guide** is there to help make everything easy to understand.



Manage your bill your way at nwnatural.com



COMMUNITY SAFETY

Ways to stay safe this summer: simple tips from your local energy experts

You might see NW Natural technicians in your neighborhood—handling service calls, connecting gas lines, and keeping homes and businesses running smoothly.

This summer, these trained pros have two friendly reminders for you:

- **Schedule your free safety inspection** before fall—it's quick and gives you peace of mind.
- **Grill safely!** Keep barbecues at least 10 feet away from your home and patio furniture when you're cooking up summer favorites.



See safety resources and tips at nwnatural.com/SafeSummer