



NW Natural®

Comfort Zone customer newsletter from NW Natural
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Value & Savings Edition

Your guide to managing energy costs and getting more from natural gas

In this special edition of the **Comfort Zone**, you'll find practical ways to manage energy costs, use energy more efficiently and get more value from natural gas every day.



USE ENERGY WISELY THIS SUMMER

Simple, free ways to conserve energy at home

Warm weather can increase energy use to cool your home, but a few small changes can help your cooling system run more efficiently and reduce wasted energy.

TRY THESE QUICK SUMMER TIPS:



Let your vents breathe.

When wall and floor vents are blocked by furniture, dust bunnies or pet hair, cool air can't move as easily. Keep vents clear to help air flow through your home.



Set your ceiling fan to summer mode.

Switch ceiling fans to spin counterclockwise. This helps circulate air and can make rooms feel cooler, so your system doesn't have to run as often.



Close off sunny rooms.

Rooms that get direct sunlight heat up quickly. Keep doors and window coverings closed in these rooms to direct cooler air to where you need it.



Visit nwnatural.com/Tips for more ideas



BILLING AND ASSISTANCE

Need help managing energy bills? We designed programs to help

We designed a range of programs to help make energy bills more manageable. Whether you're looking for lower energy costs, energy-saving home upgrades or more predictable monthly payments, we have options that may help.

Depending on your income, you may qualify for **monthly bill discounts, grants to help pay gas bills and free home energy-efficiency upgrades**, such as insulation, a high-efficiency natural gas furnace and water heater.

Equal Pay helps keep your gas bill about the same each month by smoothing out seasonal changes. Instead of paying more during colder months and less during warmer months, your monthly payment stays more consistent throughout the year. Payment plans, payment extensions and referrals to state and federal assistance programs may also be available.



Learn more at nwnatural.com/PaymentAssistance or scan the QR code



MORE ENERGY-EFFICIENCY RESOURCES



NW Natural discounts for appliance tune-ups start August 1



Get custom energy upgrade ideas at energytrust.org



Find NW Natural Preferred Contractors nearest you

MORE VALUE & SAVINGS



The average NW Natural residential customer bill, over a year, is about the same as it was 20 years ago.



REBATES FOR ENERGY UPGRADES

Home energy upgrades that deliver value, savings and comfort

Looking for ways to make a bigger impact on your energy use? We partner with Energy Trust of Oregon and NW Natural Preferred Contractors to make high-efficiency home upgrades more affordable.

- 1 One of the best values available is **50% off insulation** through Energy Trust incentives. Better attic insulation means less energy escaping through your roof, helping you stay comfortable in every season and spend less on heating and cooling. Many homes benefit from at least 12 inches of attic insulation.
- 2 You can also save on water-heating costs—the home's second-largest energy expense—with a **high-efficiency natural gas tankless water heater**. Because it heats water only when needed, it can use less energy than a standard storage tank to deliver a constant supply of hot water.
- 3 Are you planning ahead? Incentives are also available for qualifying **natural gas furnaces and fireplaces**, helping improve home efficiency, comfort and long-term value.

→ Visit nwnatural.com/Offers to learn more



COOK LIKE A PRO

Cook with confidence using precise, instant heat control

Natural gas provides benefits many cooks appreciate, including instant heat, precise flame control and the ability to cook when the power is out. Together, these features can provide reliable performance and everyday value in the kitchen.

In NW Natural's **Cook Like a Pro series on KATU-TV**, Pacific Northwest chefs from Ox, Grand Fir Brewing, and OK Chicken and Khao Soi share what they enjoy most about cooking with natural gas and offer tips from their own kitchens.



Watch the videos at
nwnatural.com/CookLikeaPro

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