



Community and Equity Advisory Group  
Meeting Summary – Q1 2026  
NW Natural's Central Resource Center  
March 12, 2026, 1:00 – 4:00pm

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## MEETING SUMMARY

**Key Focus of Meeting:** Utility Operations + Demand Response program

- **Welcome & Introductions**
  - Meeting outcomes
- **Topic: Utility Operations**
  - NW Natural Central Resource Center tour
  - Utility operations
  - Safety
- **Topic: Demand Response Program**
  - NW Natural Thermostat Rewards
  - Group brainstorms and discussions
- **Member Share Outs**
- **Community Accountability**
  - Power chair charger
  - Plain language workshop with The Next Door Inc.
  - Repository and agenda co-creation system