



Community and Equity Advisory Group
Meeting Summary – Q3 2026
Adelante Mujeres
2030 Main Street, Suite A, Forest Grove
September 16, 2026, 1:00 – 4:00pm

MEETING SUMMARY

Key Focus of Meeting: Language Access Plan and guests at CEAG Meetings

- **Welcome**
 - 2 minutes for safety—creating your go-kit
 - Go-Kits
- **Topic: Language Access Plan**
 - A Language Access Plan (LAP) is a roadmap for identifying and removing language and literacy barriers so customers can access and understand NW Natural's programs, services, safety information, and bill assistance resources.
 - Why language access matters
 - Plan approach
 - Opportunities for improvement and what's next
- **Topic: External guests visiting the CEAG**
- **Member Share Outs**
- **Community Accountability**
 - CEAG survey
 - Repository, Agenda co-creation
 - Survey for agenda additions
 - December meeting