

2022 Highlights



SUSTAINABILITY

Exceeded our Low Carbon Pathway target for cutting carbon emissions 30% by 2035¹

Led the industry with **one of the lowest ratios of leaks** per mile of distribution pipeline

Completed our first renewable natural gas project and delivered environmental benefits of RNG to our customers

¹ This is an emissions savings goal equivalent to 30% of the carbon emissions from our customers' gas use and company operations in 2015.



SAFETY

Continued to operate **one of the tightest, most up-to-date systems** in the nation

Lowest number of workplace injuries in nearly two decades for the second year in a row



CUSTOMERS & COMMUNITIES

Ranked #2 in the West by residential customers in J.D. Power survey for the 19th year running

Contributed nearly \$1 million to organizations **supporting youth and family resiliency, environmental stewardship, health and human services, and arts and culture**



EMPLOYEES

86% of surveyed employees say they are proud to work for NW Natural



DIVERSITY, EQUITY & INCLUSION

45% of NW Natural Holdings' board of directors identify as women, including the Chair of the Board

Launched a new Employee Resource Group, the Neurodiversity Network, that contributes to an equitable, inclusive workplace culture and provides leaders with important feedback

Created a Community and Equity Advisory Group to help bring an equity and environmental justice lens to our energy and operational planning



WATER

Invested in critical infrastructure, cybersecurity, safety and customer support while nearly doubling our customer base



SUSTAINABLE FINANCING

Contributed to a sustainable economy, allocating an amount equivalent to the \$129 million raised through our sustainable financing framework to finance or refinance renewable energy, energy efficiency, green buildings, and supplier diversity initiatives



RENEWABLES

Grew a competitive renewable energy business to provide renewable natural gas to the utility, commercial, industrial and transportation sectors



GOVERNANCE

Recognized by Ethisphere® as one of the 2022 and 2023 World's Most Ethical Companies®

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