



# NW Natural Residential Bill Discount Program Application

Enrollment is available to qualifying NW Natural residential customers in Washington. Eligibility is based on your household size and the average annual gross income for all members of your household 18 years and older combined. Gross income means your income before taxes. **See if you qualify and apply today.**

## 1 Step 1: Check income eligibility guidelines.

Total household income cannot exceed the amounts shown.

- Amounts are based on total gross income.
- Families sharing a home must apply as one residence unit.

| Household Size | Annual Income | Monthly Income |
|----------------|---------------|----------------|
| 1              | \$69,550      | \$5,796        |
| 2              | \$79,450      | \$6,621        |
| 3              | \$89,400      | \$7,450        |
| 4              | \$99,300      | \$8,275        |
| 5              | \$107,250     | \$8,938        |
| 6              | \$115,200     | \$9,600        |
| 7              | \$123,150     | \$10,263       |
| 8              | \$131,100     | \$10,925       |
| 9              | \$139,050     | \$11,588       |
| 10             | \$147,000     | \$12,250       |
| 11             | \$154,950     | \$12,913       |
| 12             | \$162,900     | \$13,575       |

For each additional family member, add \$7,950 annually or \$663 monthly. Effective October 1, 2025.

If your household meets the IRS low-to-moderate income guidelines, you could also qualify to receive Earned Income Tax Credits. Call the IRS at **800-829-1040** or visit [www.irs.gov/credits-deductions/individuals/earned-income-tax-credit-eitc](https://www.irs.gov/credits-deductions/individuals/earned-income-tax-credit-eitc)

### How to calculate your annual household income

For hourly workers, take your hourly wage and multiply that by the average hours worked weekly. Then multiply that number by 52 (weeks per year) to get your annual gross income (before taxes).

#### Example:

- \$13.50 (hourly rate) x 40 (average hours worked per week) = \$540
- \$540 x 52 (weeks per year) = \$28,080 (This is your annual gross income)

**Tip:** If your household income changes from month to month, take your combined income from the last month and multiply it by 12 to calculate your average gross annual household income. Please call us at 800-422-4012 if you have questions or need help applying.

## 2 Step 2: Complete the following required information.

First and last name (name on bill)

NW Natural account number (example: 1234567-8)

Service street address

Service city

Washington

Service zip code

Service state

Email address (used for confirmation)

Phone number

Preferred language

Continued →

I am currently on a fixed income and receive income or benefits from one or more of the following: Supplemental Security Income (SSI), Medicaid, Self Sufficiency Programs (SSP), and Social Security Disability Insurance (SSDI).

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**Please enter gross income by type:**

**Earned income\***

(examples: wages, salaries, tips)

\$

**Unemployment and pensions**

(enter amount before tax)

\$

**Self-employment income**

\$

**Veterans benefits**

\$

**Social Security (SSA/SSI/SSD)**

(exclude Medicare deducted from your benefits)

\$

**Public assistance**

(examples: General Assistance (GA-U/GA-X), Aged, Blind or Disabled Cash Assistance, TANF)

\$

**Child/spousal support received, family support received**

\$

**Other income**

(examples: stipends, military income, workers compensation, dividends, in-kind)

\$

\*Provide gross earned income and subtract any child/spousal support paid out.

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**Income level qualification**

Number of people in the household

Continued →

## Declaration

1. I understand this is an initial application and NW Natural will follow-up with me after formal enrollment with details regarding my discount.
2. I will notify NW Natural if my average annual household income or the number of people living in my household changes by submitting a new application online or by calling 800-422-4012.
3. I understand I may be required to provide proof of household income and household size if asked. Information will be made available to NW Natural and persons or entities working on behalf of NW Natural to implement this program.
4. I understand this discount will not apply to charges incurred before enrollment, but only new charges after enrollment (enrollment may take up to 30 days).
5. I understand this discount only applies to my primary residence.
6. I may have to re-certify when transferring service or opening a new account.
7. NW Natural may share my customer information with other utilities or agencies for enrollment in this and other assistance programs.
8. To opt-out of the program, I must call NW Natural at 800-422-4012.

By submitting this application, I certify that the information I have provided in this application is true and correct. I acknowledge that I have read and understood the contents of this application. I also agree to the terms specified in NW Natural's Residential Bill Discount Program (Schedule L).

NW Natural customer signature  
(Type or write your name in the field provided)

Date

**3 Step 3: Apply online at [nwnatural.com/BillDiscount](https://nwnatural.com/BillDiscount) or submit this form via email or mail. You can also call us at the number below.**

**[CSST@nwnatural.com](mailto:CSST@nwnatural.com)**

NW Natural Bill Discount  
250 SW Taylor St.  
Portland, OR 97204

**503-226-4211 or 800-422-4012**

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