
**SCHEDULE 351
THERMOSTAT REWARDS PROGRAM**

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PURPOSE:

To describe NW Natural's Thermostat Rewards Program.

AVAILABLE:

To all Residential and Commercial Customers on the Rate Schedules of this Tariff listed below:

Rate Schedule 2

Rate Schedule 3

PARTICIPATING SMART THERMOSTAT MANUFACTURERS:

NW Natural will work with various providers of thermostats and the list may change from time to time. The current brands we are working with can be found on NW Natural's website:

<https://www.nwnatural.com/thermostatrewards>

PROGRAM COSTS AND TERMS:

Program costs will be deferred annually and amortized for recovery coincident with the Company's Purchased Gas Adjustment filings, or as otherwise approved by the Commission, through Schedule 121.

CONDITIONS:

1. Participants must be a NW Natural Residential or Small Commercial customer and be an authorized user on the account and use a natural gas forced air furnace for space heating.
2. An eligible smart thermostat must be installed and connected to Wi-Fi prior to enrollment.

INCENTIVES:

The incentives are as follows:

- Upon acceptance of the customer's enrollment, a \$25 gift card will be provided.
- In addition, if the customer participates in at least 50 percent of all event hours and remains enrolled on March 31 (the last day of the season) a \$25 gift card will be provided.

REPORTING

NW Natural will report results of this program annually, including customer participation rates per event broken down by the smart thermostat brand customers use, incentive payouts, and event details such as duration.

ENROLLMENT AND PROGRAM DETAILS:

Customers can sign-up via NW Natural's website or through their smart thermostat's application or website.

During a Demand Response Event, the Participant's thermostat will automatically lower the temperature setpoint by two to four degrees at their home or business. At the end of an Event, the Participant's thermostat will return to its original settings.

There may be multiple events during the winter season from November 1 to March 31. Program Events during the winter season will typically last up to four hours. Events will usually occur between 7:00 AM and 11:00 AM with an event duration of no more than four hours. Some events may be preceded by pre-heating prior to the start of an event

Participants may opt out of any event before it begins. Participants can also opt out during an Event by manually adjusting their thermostat to the desired temperature. Participants may also disenroll/opt out of the Program at their discretion anytime.

NW Natural or its vendor have the right to make changes to the terms and conditions of the Program, the vendor, or the vendor's agreements from time to time without requiring advance notice or the participants' consent. Notice of any such changes will be provided by updates available on NW Natural's website at the link provided above.

(continue to Sheet 351-2)

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Issued September 16, 2025
NWN OPUC Advice No. 25-04A

Received
Filing Center
SEP 16 2025

Effective with service on
and after October 29, 2025

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(continued)

ENROLLMENT AND PROGRAM DETAILS (continued):

NW Natural reserves the right to terminate any participant from enrollment in the Program at any time based upon level of participation (such as being offline for prolonged periods or for lack of participation) or for any other reason without liability or responsibility. Notice will be provided to participant after the participant has been removed from the Program.

Additional program details including Terms and Conditions are available on the program website:

<https://www.nwnatural.com/thermostatrewards>

GENERAL:

This Schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff, any other schedules that by their terms or by the terms of this Schedule apply to service under this Schedule and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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