SCHEDULE 352
NW NATURAL PEAK FLEX PARTNERS

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PURPOSE:
To describe and set forth the terms and conditions for NW Natural's geographically targeted behavioral demand response program, branded as the NW Natural Peak Flex Partners program (Peak Flex Partners). This program will be provided to customers in geographically targeted zip codes.

AVAILABLE:
To all Large Commercial and Industrial Firm Sales customers served under the following Rate Schedules and residing in the distribution capacity constrained zip codes in NW Natural's service territory in Oregon:

Rate Schedule 31	Rate Schedule 32	Rate Schedule 33

BEHAVIORAL DEMAND RESPONSE PROGRAMS:
Eligible Large Commercial and Industrial Firm Sales customers will earn incentives for reducing their natural gas use during demand response events (Events). Incentives are earned based on the verified therm reduction during the Events. Customers may reduce their usage in a variety of ways, such as space heating, water heating, process heating, and operational shifts, if plausible.

Events may be called on days when low temperatures are forecasted to be 32°F or below or the daily average temperature is forecasted at 34°F or below or at other critical times such as the distribution system has an emergency.

The Peak Flex Partners season will be November 1 through March 31, with the demand response event window from 7:00 AM through 11:00 AM. Events may last up to four hours. In the event of a system emergency or other reliability need, NW Natural may call an Event outside of the standard Event window.

CONDITIONS:
1. Must be a NW Natural Large Commercial or Industrial Firm Sales customer in good standing located in the geographically targeted zip codes. Customers on an interruptible rate schedule may not participate in this program.
2. Customer must complete an enrollment agreement.
3. Enrolled customers must have a functioning hourly gas metering equipment installed during the program season (November 1 through March 31). Participants without existing and functioning hourly gas metering equipment will be required to install an interval data metering device, to be funded up to $4,575 through the program.

PROGRAM DESIGN
The Peak Flex Partners program season will run from November 1 through March 31. An Event will generally last for no more than four hours between 7:00 AM and 11:00 AM. Enrolled customers will receive an email notification at least 24 hours in advance of a scheduled Event and an additional notice 15 minutes before the Event starts. More information about the program can be found on NW Natural's website:
https://www.nwnatural.com/business/peakflexpartners

(continued on Sheet 352-2)

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Program Costs and Terms:
Program Costs will initially be deferred for future ratemaking. NW Natural may seek in a future accounting petition to capitalize Program Costs and record them as a regulatory asset, which will be included as rate base within the Company's revenue requirement in a future cost recovery proceeding.

REPORTING:
NW Natural will report results of this program annually including peak hour load reductions, total energy savings, and customer participation rates per Event (to the extent such information does not disclose or cannot be used to identify a particular customer).

GENERAL:
The Schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff, any other schedules that by their terms or by the terms of this Schedule apply to service under this Schedule and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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