

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

First Revision of Sheet i
Cancels Original Sheet i

RATES, RULES AND REGULATIONS FOR NATURAL GAS SERVICE IN OREGON

INCLUDING SERVICE TO THE INCORPORATED COMMUNITIES OF:

ADAIR VILLAGE, ALBANY, AMITY, ASTORIA, AUMSVILLE, AURORA;
BANKS, BARLOW, BEAVERTON, BROWNSVILLE;
CANBY, CANNON BEACH, CLATSKANIE, COBURG, COLUMBIA CITY, COOS BAY, COQUILLE,
CORNELIUS, CORVALLIS, COTTAGE GROVE, CRESWELL;
DALLAS, DEPOE BAY, DONALD, DUNDEE, DURHAM;
EUGENE;
FAIRVIEW, FOREST GROVE;
GEARHART, GERVAIS, GLADSTONE, GRESHAM;
HALSEY, HAPPY VALLEY, HARRISBURG, HILLSBORO, HOOD RIVER, HUBBARD;
INDEPENDENCE;
JEFFERSON, JOHNSON CITY, JUNCTION CITY;
KEIZER, KING CITY;
LAFAYETTE, LAKE OSWEGO, LEBANON, LINCOLN CITY, LYONS;
MAYWOOD PARK, McMINNVILLE, MILL CITY, MILLERSBURG, MILWAUKIE, MOLALLA,
MONMOUTH, MT. ANGEL, MYRTLE POINT;
NEWBERG, NEWPORT, NORTH BEND, NORTH PLAINS;
OREGON CITY;
PHILOMATH, PORTLAND;
RAINIER, RIVERGROVE;
ST. HELENS, SALEM, SANDY, SCAPPOOSE, SCIO, SEASIDE, SHERIDAN, SHERWOOD,
SILETZ, SILVERTON, SODAVILLE, SPRINGFIELD, STAYTON, SUBLIMITY, SWEET HOME;
TANGENT, THE DALLES, TIGARD, TOLEDO, TROUTDALE, TUALATIN, TURNER;
VERNONIA;
WARRENTON, WATERLOO, WEST LINN, WILLAMINA, WILSONVILLE, WOODBURN,
WOOD VILLAGE;

(D)

AND IN TERRITORY SERVED BY THE COMPANY IN OREGON, ADJACENT TO THE ABOVE
COMMUNITIES AND INCLUDING UNINCORPORATED COMMUNITIES WITHIN THE AREAS
SHOWN ON THE MAP OF SERVICE AREA BELOW.

(C)
(C)

(continue to Sheet ii)

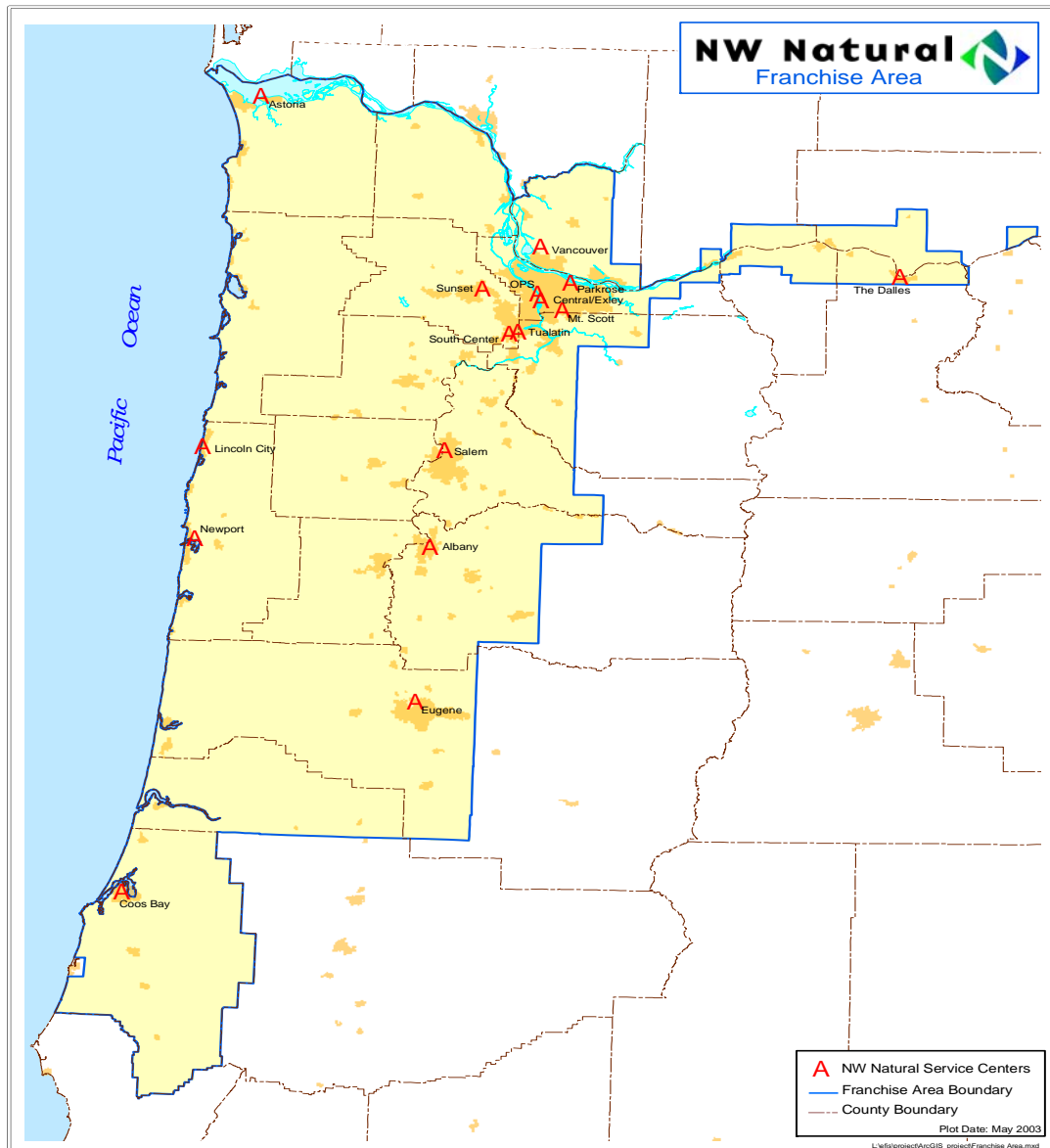
Issued September 15, 2016
NWN OPUC Advice No. 16-18

Effective with service on
and after November 1, 2016

Issued by: **NORTHWEST NATURAL GAS COMPANY**
d.b.a. NW Natural
220 N.W. Second Avenue
Portland, Oregon 97209-3991

Received by OPUC
Utility Division
9/15/2016

MAP OF SERVICE AREA



(continue to Sheet iii)

Issued October 31, 2012
NWN OPUC Advice No. 12-17

Effective with service on
and after November 1, 2012

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Third Revision of Sheet iii
Cancels Second Revision of Sheet iii

TARIFF INDEX

	<u>SHEET</u>
Title Page	i
Map	ii
TARIFF INDEX	iii - v

GENERAL RULES AND REGULATIONS

Definitions	00.1 to 00.10
Rule 1: General Terms of Service	RR-1 to 1.1
Rule 2: Service Application, Establishment and Re-establishment of Credit	RR-2 to 2.6
Rule 3: Written Service Agreements	RR-3
Rule 4: Special Contracts	RR-4
Rule 5: Notices and Communications	RR-5
Rule 6: Deposits: General	RR-6 to RR-6.1
Rule 6A: Deposits: Residential	RR-6A to RR-6A.2
Rule 6B: Deposits and other Security: Non-Residential	RR-6B to RR-6B.1
Rule 6C: Special Deposits and other Security: Non-Residential Anticipatory Breach or Other Circumstances	RR-6C
Rule 7: Bills and Bill Payments	RR-7 to 7.2
Rule 8: Prior Account Balances	RR-8
Rule 9: Time Payment Agreements – Residential Customers	RR-9
Rule 9A: Time Payment Agreements – Non-Residential Customers	RR-9A
Rule 10: Emergency Medical Certificates - Residential Customers	RR-10
Rule 11: Disconnection and Reconnection of Service – By Company	RR-11 to 11.2
Rule 12: Service Interruptions	RR-12
Rule 13: Curtailment of Service	RR-13 to 13.1
Rule 14: Curtailment Priority	RR-14
Rule 15: Curtailment Discount: Non-Residential Firm Service Curtailment	RR-15
Rule 16: Termination of Gas Service Account – By Customer	RR-16
Rule 17: Gas Delivery and Measurement	RR-17
Rule 18: House Piping and Gas Appliance Standards	RR-18
Rule 19: Appliance Inspection and Adjustment Services: Residential	RR-19
Rule 19A: Equipment Inspection and Adjustment Services: Non-Residential	RR-19A
Rule 20: Distribution Facilities Standards	RR-20 to RR-20.1
Rule 21: Distribution Facilities: Access and Protection	RR-21
Rule 22: Distribution Facilities: Temporary Service	RR-22
Rule 23: Hazardous Substances	RR-23
Rule 24: Gas Quality Standards and Determination of Thermal Units	RR-24 to 24.2
Rule 25: General Company Liability	RR-25

(continue to sheet iv)

Issued October 8, 2014
NWN OPUC Advice No. 14-21

Effective with service on
and after January 14, 2015

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Eighth Revision of Sheet iv
Cancels Seventh Revision of Sheet iv

TARIFF INDEX

(continued)

SHEET

GENERAL SCHEDULES

Schedule A:	Billing for City and County Exactions.....	A-1	
Schedule B:	Bills and Bill Payment Options.....	B-1 to B-4	
Schedule C:	Miscellaneous Charges and Credits.....	C-1 to C-4	
Schedule D:	Residential Arrearage Management Program.....	D-1	(N)
Schedule H:	Large Volume Non-Residential High Pressure Gas Service..... (HPGS) Rider	H-1 to H-9	
Schedule M:	Meter Testing Procedures	M-1	
Schedule O:	On-The-Bill Repayment Services – Pilot Program	O-1 to O-3	
Schedule P:	Purchased Gas Cost Adjustments.....	P-1 to P-6	
Schedule R:	Cancelled – Reserved for Future Use	R-1 to R-2	(T)
Schedule S:	Service Solutions Dealer Appointment Service Program.....	S-1 to S-3	
Schedule T:	Customer-Owned Natural Gas Transportation Service.....	T-1 to T-6	
Schedule X:	Distribution Facilities Extensions for Applicant-Requested Services and Mains	X-1 to X-8	

RATE SCHEDULES

Schedule 2:	Residential Sales Service	2-1 to 2-2
Schedule 3:	Basic Firm Sales Service – Non-Residential	3-1 to 3-4
Schedule 4:	Residential Multi-Family Service.....	4-1
Schedule 15:	Charges for Special Metering Equipment, Rental Meters, and Metering Services	15-1 to 15-4
Schedule 27	Residential Heating Dry-Out Service.....	27-1
Schedule 31	Non-Residential Firm Sales and Firm Transportation Service	31-1 to 31-12
Schedule 32	Large Volume Non-Residential Sales and Transportation Service	32-1 to 32-14
Schedule 33	High-Volume Non-Residential Firm and Interruptible Transportation Service.....	33-1 to 33-8
Schedule 60A:	Special Contracts Index.....	60A-1
Schedule 60:	Special Contracts.....	60-1 to 60-10
Schedule 80:	Firm Storage Service (Experimental)	80-1 to 80-16
Schedule 90:	Firm Storage Service with No-Notice Withdrawal.....	90-1 to 90-17
Schedule 91:	Firm Storage Service with No-Notice Withdrawal and Direct Connection to South Mist Pipeline.....	91-1 to 91-21

(continue to Sheet v)

Issued February 17, 2025
NWN OPUC Advice No. 25-02

Received
Filing Center
FEB 17 2025

Effective with service on
and after April 1, 2025

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Thirteenth Revision of Sheet v
Cancels Twelfth Revision of Sheet v

TARIFF INDEX

(continued)

ADJUSTMENT SCHEDULES

SHEET

Schedule 100:	Summary of Adjustments.....	100-1 to 100-5	
Schedule 120:	AMP Cost Recovery.....	120-1	(N)
Schedule 150:	Monthly Incremental Cost of Gas.....	150-1	
Schedule 160:	Revision of Charges for Coos County Customers	160-1	
Schedule 162:	Temporary (Technical) Adjustments to Rates.....	162-1 to 162-2	
Schedule 164:	Purchased Gas Cost Adjustments to Rates.....	164-1	
Schedule 164A:	Special Purchased Gas Adjustment Credit.....	164-A	
Schedule 165:	Special Adjustment to Rates – Gas Reserves Credit	165-1	
Schedule 166:	Residential Rate Mitigation	166-1	
Schedule 167:	General Adjustments to Rates	167-1	
Schedule 168:	Temporary Rate Adjustment – Net Curtailment and Entitlement Revenues.....	168-1	
Schedule 169:	Transportation Customer Energy Efficiency Program Cost Recovery.....	169-1	
Schedule 170:	Special Adjustment to Rates – Credits Related to North Mist Expansion.....	170-1	
Schedule 171:	Transportation Customer Renewable Natural Gas Offtake Costs	171-1	(T)
Schedule 172:	Special Adjustment to Rates for Intervenor Funding	172-1	
Schedule 173:	Adjustment for COVID Programs Cost Recovery	173-1	
Schedule 175:	Amortization of Horizon 1 Start-Up Cost Deferral	175-1	(T)
Schedule 177:	Adjustment for Corporate Activity Tax	177-1 to 177-2	
Schedule 178:	Regulatory Rate Adjustment	178-1 to 178-2	
Schedule 179:	Automated Meter Reading (AMR) Rate Adjustment	179-1	
Schedule 180:	TSA Security Directive 2 Compliance Costs.....	180-1 to 180-3	(T)
Schedule 181:	Special Rate Adjustment – Regulatory Fee Increase	181-1 to 181-2	
Schedule 182:	Rate Adjustment for Environmental Cost Recovery	182-1	
Schedule 183:	Site Remediation Recovery Mechanism (SRRM)	183-1 to 183-3	
Schedule 184:	Cancelled – Reserved for Future Use.....	184-1 to 184-3	
Schedule 185:	Special Annual Interstate and Intrastate Storage and Transportation Credit	185-1 to 185-2	
Schedule 186:	Special Annual Core Pipeline Capacity Optimization Credit.....	186-1	
Schedule 187:	Special Rate Adjustment for Mist Capacity Recall.....	187-1	
Schedule 188:	Industrial Demand Side Management (DSM) Program Cost Recovery.....	188-1	
Schedule 189:	Adjustment for TSA Capital and Cost of Service Cost Recovery.....	189-1	
Schedule 190:	Partial Decoupling Mechanism	190-1 to 190-2	
Schedule 195:	Weather Adjusted Rate Mechanism (WARM Program).....	195-1 to 195-5	
Schedule 196:	Adjustment for Certain Excess Deferred Income Taxes Related To The 2017 Federal Tax Cuts and Jobs Act	196-1 to 196-3	(T) (T)
Schedule 197:	Amortization of Pension Balancing Account	197-1 to 197-2	
Schedule 198:	Renewable Natural Gas Adjustment Mechanism	198-1 to 198-3	

PROMOTIONAL CONCESSIONS

Schedule 200:	Promotional Concessions Index	200-1	
	General Merchandise Sales Program (Appliance Center).....	200-2	
	Equipment Sales Promotions.....	200-3	
	Cooperative Advertising Program	200-4	
	Showcase Developments	200-5	
	Natural Gas Vehicle Program	200-6	
	Equipment Financing Program	200-7	
	Promotions for Company-Offered Products and Services.....	200-8	

(continue to Sheet vi)

Received
Filing Center
FEB 17 2025

Issued February 17, 2025
NWN OPUC Advice No. 25-02

Effective with service on
and after April 1, 2025

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

First Revision of Sheet vi
Cancels Original Sheet vi

TARIFF INDEX (continued)

PUBLIC PURPOSES SCHEDULES

SHEET

Schedule 301:	Public Purposes Funding Surcharge	301-1 to 301-3
Schedule 310:	Oregon Low-Income Gas Assistance (OLGA)	310-1 to 310-2
Schedule 330:	Residential Bill Discount Program (Optional)	330-1 to 330-2
Schedule 335:	Bill Discount Program Cost Recovery	335-1
Schedule 320:	Oregon Low-Income Energy Efficiency (OLIEE) Programs	320-1 to 320-6
Schedule 350:	Energy Efficiency Services and Programs – Residential and Commercial	350-1
Schedule 360:	Industrial Demand Side Management (DSM) Programs	360-1 to 360-2
Schedule 361:	Transportation Customer Energy Efficiency Program	361-1

(N)

OTHER PROGRAMS

Schedule 400:	Smart Energy Program	400-1 to 400-2
Schedule 405:	Builder/Developer Program (Optional) Multi-Story Multi-Family	405-1 to 405-2

Received
Filing Center
MAY 10 2024

Issued May 10, 2024
NWN OPUC Advice No. 23-29E

Effective with service on
and after June 12, 2024