

**GENERAL RULES AND REGULATIONS**

(continued)

**Rule 9. Time Payment Agreements – Residential Customers.**

Residential Customers with accounts that become delinquent may be eligible to enter into a Time Payment Agreement to bring the account current. The Customer may choose a Levelized Payment Plan or a Current Bill-Plus-Past Due Installment Plan.

*The Levelized Payment Plan (“LPP”)* requires an initial payment equal to the Customer’s average annual bill, including the account balance, divided by twelve (12). A like payment will be due each month over the next eleven (11) months. Billings in month twelve (12) of the LPP will reflect any over- or under-payments.

*The Current Bill-Plus-Past Due Installment Plan (“CBP”)* requires an initial payment equal to one-twelfth of the total amount owed by Customer for gas service, including (a) the amount overdue, (b) any current bill amount, and (c) any bill under preparation but not yet presented to the Customer. A like amount will be added to and payable with the Customer’s current charges each month over the next eleven (11) months.

If a Customer changes their service address during the term of an active and current Time Payment Agreement, the monthly installment will be adjusted to reflect the balance of the account at the previous address and the average annual bill at the new address so as to bring the account into balance within the time period specified in the original Time Payment Agreement. Customer shall pay any other charges associated with the change in address. When installment payments on a Time Payment Agreement have not been kept current, Customer shall be required to pay all past-due installments, together with any other applicable charges, before service is provided at the new address.

The Company may periodically review and adjust the monthly installment of a Customer’s Time Payment Agreement to reflect changes in billing rates, to more accurately reflect usage, or to reflect a change in service address.

The Company and a Residential Customer may agree in writing to alternate payment arrangements, including time-payment agreements of longer duration, provided the Company first informs the customer of the availability of LPP and CBP.

(N)  
(N)  
(N)

Failure to abide by a Payment Agreement may be cause for Disconnection of Service as provided under **Rule 11.**

(continue to Sheet RR-9A)

Issued February 2, 2026  
NWN OPUC Advice No. 26-01

Received  
Filing Center  
FEB 2 2026

Effective with service on  
and after March 18, 2026

---

---

**GENERAL RULES AND REGULATIONS**

(continued)

**Rule 9A. Time Payment Agreements – Non-Residential Customers.**

The Company may offer a Time Payment Agreement to Non-Residential customers when, in the Company's sole judgment, circumstances are such that a Time Payment Agreement is deemed to be in the best interest of both the Company and the Customer.

The terms and conditions of any Time Payment Agreement will be set forth in writing by the Company, and must be acknowledged by signature of an authorized representative of the Customer before the Time Payment Agreement shall become effective.

Any modifications to a Time Payment Agreement must be in writing and signed by an authorized Company and Customer representative.

A carrying charge in an amount not to exceed the equivalent annual percentage rate associated with the late payment charge set forth in **Schedule C** may be assessed on any unpaid past-due balances that are included in a Time Payment Agreement, unless otherwise specified in the terms and conditions of the Time Payment Agreement.

The Company's decision to enter into a Time Payment Agreement does not preclude the Company from requiring a deposit, pre-payment, or other security as provided under **Rule 6A and Rule 6B**.

Failure to abide by the terms of a Time Payment Agreement may be cause for Disconnection of Service as provided in **Rule 11** of this Tariff.

(continue to Sheet RR-10)

Issued October 31, 2012  
NWN OPUC Advice No. 12-17

Effective with service on  
and after November 1, 2012