

**GENERAL RULES AND REGULATIONS**

(continued)

**Rule 12. Service Interruptions.**

**Interruption Initiated by Company.**

The Company may temporarily interrupt service to Customer(s) when it is necessary, as determined by the Company in the exercise of its reasonable judgment, to repair or make changes to the Company's Distribution Facilities, or for reasons of Force Majeure.

The Company will give reasonable notice to Customer(s) as circumstances permit, prior to interrupting service, unless prevented by reasons of Force Majeure, and will make reasonable efforts to restore service as soon as practicable under the circumstance.

The Company shall be exempt from all liability or damage caused by temporary Interruptions of service.

**Interruption Initiated by a Non-Residential Customer.**

Customer must provide advance notice to the Company if the Customer must temporarily discontinue its operations for repairs, changes in equipment, or for reasons of Force Majeure.

Except as may be otherwise agreed between the Company and the Customer, during the period that service is suspended under this Rule Customer shall continue to be responsible to pay the Monthly Customer Charge and other fixed monthly charges, as well as all Gas used during the suspension. The duration of any suspension of service under this Rule shall be as determined between the Customer and the Company on a Customer-specific basis.

A suspension of service under this Rule shall not void the Service Agreement between Company and Customer. The Company, at its sole option, may extend the term of a Customer's Service Agreement for a period of time equal to the period of time the Customer's Service Agreement was deemed suspended.

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