
GENERAL RULES AND REGULATIONS

(continued)

Rule 8. Prior Account Balances.

If at the time an application for service is made, the Company identifies an outstanding balance owed to the Company by such Applicant for a prior Oregon account or for service at a prior Oregon address, or from amounts owing under **Rule 21** or **Schedule X**, the full amount shall be paid to Company before service will be provided.

If the Company's records indicate that reasonable payments were made on the past due amounts owed during the lapse in service, at least one-half of any remaining overdue amount must be paid before service will be provided. If no payments were made on such past due amount, the Company may refuse to provide service until the entire past due amount is paid in full.

If any of the past due amount is associated with an unpaid deposit, the deposit amount must be paid in full. The remaining balance shall be due within thirty (30) days of service initiation. The Company may require payment in full under other circumstances as set forth in the Commission Rules.

If after the date service is initiated, the Company identifies an outstanding balance owed to the Company by a Customer or co-customer from a prior Oregon account or prior address for Oregon service or from amounts owing under **Rule 21** or **Schedule X**, the Company may transfer the amount to the Customer's current account, or may choose other collection means if deemed appropriate, after giving the Customer notice of the action to be taken. The notice shall include the amount due under the prior account, the period of time during which the balance was incurred, and the service address under which the bill was incurred.

If there is an existing Time Payment Agreement for service at the current service address with at least six (6) months remaining, the Time Payment Agreement will be adjusted to include the outstanding balance from the prior account, and the installment payment will be recalculated so as to bring the account into balance within the time period specified in the original plan. If there are less than six (6) months remaining, the Time Payment Agreement will be recalculated to bring the account into balance within twelve (12) months. Any past due installments must be paid prior to any adjustment to a Time Payment Agreement.

In applying this Rule, the Applicant, Customer, or co-customer is someone that was a responsible person on such prior Oregon account or at the prior address in Oregon during the time the overdue balance was incurred.

(continue to Sheet RR-9)