

GENERAL RULES AND REGULATIONS

(continued)

Rule 1. General Terms Of Service.

Service will be furnished by Company provided adequate capacity exists in the Company's system.

Natural Gas service provided to Customers under this Tariff is Firm Sales or Firm Transportation Service, except where the Company has authorized Interruptible Sales or Interruptible Transportation Service in accordance with **Rate Schedule 32** or **Rate Schedule 33**. The Company, in its sole discretion, will determine the availability of Service. (T)

All Applicants must establish credit as set forth in **Rule 2** and any other requirements of these Rules. Where an application for service requires the installation of Distribution Facilities, Applicant shall first pay any amounts required under **Rule 20** or **Schedule X**.

A Service Agreement will be deemed to be in effect upon the Company's acceptance of an application. The Service Agreement created by the Company's acceptance of an application for service under a specific Rate Schedule or Special Contract shall continue in full force and effect until terminated by the Customer or by the Company as provided in the respective Rate Schedule or Special Contract, and by all applicable Rules of this Tariff. (T)

Where multiple Rate Schedule options are applicable, a Rate Schedule election shall be made at the time of initial application. Customer shall elect the Rate Schedule for which customer fully qualifies, and which is best suited to meet Customer's service requirements. The Company will assist Customer in electing the appropriate Rate Schedule based on the representations of the Customer at the time of application. The Company shall classify a Non-Residential Customer as Commercial or Industrial based on the Customer-provided description of the business and applied natural gas use at the service address. (C)

Any person(s), business, or other entity that uses service prior to applying for and being accepted by the Company shall pay for such service in accordance with the applicable Rate Schedule, provided that no other party is known by Company to have responsibility. (T)

Any person(s) that at any time is found to have provided false identification to establish service, continue service, or verify identity will be considered an Applicant and will be required to immediately provide valid proof of identification in order to receive new or continued service. Failure to provide valid identification will be cause for disconnection as set forth in **Rule 11** of this Tariff.

(continue to Sheet RR-1.1)

GENERAL RULES AND REGULATIONS

(continued)

Rule 1. General Terms of Service (continued).

Customer is responsible to notify the Company of any changes in installed equipment or service conditions that may warrant a change in Rate Schedule, a change in Customer class, or that necessitate construction, relocation, removal, or replacement of Distribution Facilities. The Company may examine Customer's gas-fired equipment at any time, and Company shall have the right to disconnect, discontinue, or refuse service under a Rate Schedule if the Customer's equipment and gas usage do not meet the Conditions set forth in this Tariff, or in a specific Rate Schedule.

Unless specifically allowed in a Rate Schedule, written Service Agreement, or Special Contract, or as otherwise permitted by the Company, Customer may not transfer from one Rate Schedule to another or change a Service Agreement or Special Contract for the purpose of obtaining more favorable rates, priority of service, or avoiding minimum charges, unless the minimum term of service has been met and appropriate notices have been received by the Company.

The Company reserves the right to refuse to provide service for reasons set forth in the Commission Rules.

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