NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Third Revision of Sheet RR-17
Cancels Second Revision of Sheet RR-17

GENERAL RULES AND REGULATIONS

(continued)

Rule 17. Gas Delivery and Measurement.

The Company shall provide service under the Rate Schedules contained in this Tariff provided that, in the Company's sole judgment, adequate gas volumes are available, adequate capacity exists on the Company's Distribution System to accommodate such service, and that where applicable, the terms and conditions set forth in **Schedule X**, or any successor Schedule, are first met.

Except when otherwise agreed by the Company at Company's sole discretion, the delivery of Natural Gas under this Tariff, contemplates service to a single consumer unit, on a single Premise, through a single Delivery Point, and Customer's House Line must be brought to this point. The installation and use of submeters beyond the Delivery Point will not modify the Custody Transfer Point between the Company and Customer, and will not modify the respective liabilities in connection with custody transfer at the Delivery Point.

For the purpose of measuring the amount of gas supplied to and used by a Customer, the Company will select the meter or meter configuration that best fits the Customer's load and service requirements. All standard meter installations will be equipped with an automated meter reading device appropriate for the type of service provided at a Customer's premise. The Company will install the meter(s) at the Customer's Premise, at a point to be determined by and most convenient for the Company. Said meter(s) shall be the sole medium of measurement of all gas supplied to Customer. Metering equipment and gas measurement practices will conform to currently applicable standard industry practices.

The Company will accommodate a request from a Residential Customer in a single-family dwelling to install at such dwelling a non-AMR meter that does not transmit data by radio frequency (RF). The charges set forth in **Schedule C** shall apply for the installation, removal (when applicable) and monthly charges associated with reading the non-AMR meter. Failure to pay the applicable **Schedule C** charges is cause for disconnection under **General Rule 11** of this Tariff. The option for a non-AMR meter is not available to a Residential Customer in a multi-family dwelling of three or more units or to Non-Residential Customers.

In the event any meter fails to register the actual amount of gas supplied to a Customer, a bill will be rendered based on an estimated consumption level determined in a manner that best represents Customer's actual consumption, including but not limited to, a reading from other meter(s) on the Premise, Customer's previous consumption history, or consumption based on predicted equipment usage. Customer's account will be adjusted to reflect actual consumption data as soon as the information is available. If actual information cannot be obtained, then the estimated bill shall be deemed and considered a stated account.

No gas shall be re-metered or sub-metered by a Customer for resale to others except when:

- (a) The Customer is the owner, lessee, operator, or landlord of a master-metered residential dwelling as set forth in the Oregon Statutes, ORS 90-532, and charges tenants for natural gas service in accordance with ORS 90.536:
- (b) The Customer is the owner, lessee or operator of a master-metered building and charges tenants for natural gas usage at the same per therm rate and charges as stated on the Customer's bill. The Customer may not collect from tenants collectively more than the total amount billed to the Customer for service measured from the master meter; or
- (c) The Customer resells Compressed Natural Gas for vehicle fueling to a third party.

(continue to Sheet RR-17.1)

Issued June 6, 2016 NWN OPUC Advice No. 16-07A Effective with service on and after July 20, 2016

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Third Revision of Sheet RR-17.1 Cancels Second Revision of Sheet RR-17.1

GENERAL RULES AND REGULATIONS

(continued)

Rule 17. Gas Delivery and Measurement (continued).

Additionally, the use of sub-meters for purposes of billing a Customer on more than one different Rate Schedule is not allowed. However, any such sub-meters installed and used for billing purposes that were in place prior to September 1, 2003 may be grandfathered and allowed to continue at the Company's discretion until such time as the Customer further changes or terminates its service agreement or such agreement expires on its own terms, after which time, no new sub-metering arrangements for billing different rate schedules will be allowed with respect to such Customer.

The Company may require, at Customer's expense, that the Customer provide any utility, electric power, or other services or devices that the Company deems necessary to support Advanced Automated Meter Reading (AAMR) technology for the transmission of metered data to the Company for billing purposes. The charges set forth in **Schedule 15** may apply. Where the volume or type of use warrants, the Company may install telemetry equipment at Customer's Premise.

For any Participant Multi-Family Building where gas is delivered from a master meter to individual tenant units through Customer-owned houseline the Company will require, at Customer's expense, that the Customer install shut-off valves to each tenant unit and to any other locations specified by NW Natural. Shut-off valves must be readily accessible by NW Natural, and may not be located within tenant residences.

(continue to Sheet RR-18)

Issued April 26, 2018 NWN OPUC Advice No. 18-02 Effective with service on and after May 29, 2018

(C)

(C)

(D)

Issued by: NORTHWEST NATURAL GAS COMPANY