

**GENERAL RULES AND REGULATIONS**

(continued)

**Rule 20. Distribution Facilities Standards.**

The Company shall be responsible for planning, designing, engineering, and installing Distribution Facilities using the Company's standards for material, design, and construction. All Distribution Facilities are owned, operated, and maintained by the Company.

Customer shall grant any necessary written easement(s) to install, operate, maintain, and expand the Distribution Facilities on Customer's Premise to serve Customer. The Company will seek any necessary easements from third parties. Company is not obligated to serve Customer where appropriate easement(s) cannot be obtained.

Not more than one Service Line, meter, and associated facilities will be installed by the Company to supply a single Premise, unless it is specified as a condition of service under any approved Tariff Schedule, or where the Company has determined, in its sole judgment, that an additional Service Line, meter or other facilities is the best means of providing service to a Customer. For installations under Schedule X, the cost of the additional facilities will be included in the total construction cost. For retrofit installations to accommodate subsequent gas-fired appliances or equipment additions, the cost will be offset by a Construction Allowance calculated as 5.0 times the annual margin revenue expected from the added appliance or equipment. When an Applicant or Customer requests special or additional facilities for reasons other than those described above, they may be provided at Company's option at Customer or Applicant's sole expense.

Where multiple meters are installed to measure gas supplied to multi-family dwellings or to separate tenants in Commercial buildings, the property owner is responsible to clearly identify the respective unit number and/or service address associated with each House Line connection, and the Company will connect each meter and establish the premise account according to such markings. The Company is not responsible for any billing issues that may arise from the failure of the property owner, or their designated representative, to properly identify the House Line and associated service address. Should a billing issue arise, the Company will adjust such bills in accordance with the rules of this Tariff and the Oregon Administrative Rules of the Commission.

Any upgrade, relocation, rearrangement, removal, replacement, or abandonment of existing Distribution Facilities, or the installation of new or additional Distribution Facilities, including metering equipment, deemed by the Company to be necessary for system maintenance, service quality, or Company operating convenience, will be installed at no charge. Customer shall provide Company unobstructed access to complete such work.

Applicant or Customer will be required to pay the entire cost of any upgrade, relocation, rearrangement, removal, replacement or abandonment of existing Distribution Facilities, or the installation of new or additional Distribution Facilities, when requested by an Applicant or Customer for the convenience of the Applicant or Customer. Where additional gas-fired appliances or equipment are being installed by an Applicant or Customer at the same time, Customer may receive a Construction Allowance calculated as 5.0 times the annual margin revenue expected from the added appliance or equipment to offset the cost.

(continue to Sheet RR-20.1)

Issued October 8, 2014  
NWN OPUC Advice No. 14-21

Effective with service on  
and after January 14, 2015

**GENERAL RULES AND REGULATIONS**

(continued)

**Rule 20. Distribution Facilities Standards (continued).**

Applicant or Customer will be required to pay the entire cost to correct conditions caused by the actions of an Applicant or Customer which damage, create hazards, or make a meter or other Distribution Facilities inaccessible, inoperable, or unsafe.

The Company will install excess flow valves on existing Service Lines upon Customer request, and at Customer's expense. The installation costs will be based on site-specific construction conditions, and will include actual material, equipment, and labor costs. Such retrofitted installations are subject to the provisions and conditions set forth in **Rule 18**.

In all cases, the Company will abandon or remove its existing facilities at Company's sole option.

Where an idle Service Line is found to exist at the Applicant or Customer site and the Service Line is determined by the Company to be safe to activate without repair or upgrade, the Service Line will be activated and there may be no charge to the Applicant or Customer. If repair or upgrade is required, the request will be considered the same as a new Service Line installation under **Schedule X**, and an appropriate Construction Allowance will be calculated.

The construction and installation of Customer requested Distribution Facilities will be performed in accordance with **Rule 20** or **Schedule X**, whichever shall apply.

(continue to Sheet RR-21)