

November 14, 2025

UG-250754 / NWN WUTC Advice No. 25-09A

VIA ELECTRONIC FILING

Jeff Killip, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, Washington 98503

Re: UG-250754 - Thermostat Rewards Program – Revised Schedule R - Thermostat Rewards Program – DO NOT REDOCKET

On October 6, 2025, Northwest Natural Gas Company, dba NW Natural (“NW Natural” or “the Company”), filed a tariff revision in the above-mentioned docket, seeking to introduce tariff schedules for its proposed Thermostat Rewards Program. The filing included proposed tariff Schedule R – Thermostat Rewards Program and Schedule 235 – Temporary Adjustments to Rates for Thermostat Rewards Program. On October 24, 2025, the Company withdrew Schedule 235 from consideration at the request of Washington Utilities and Transportation Commission Staff (“Staff”).

After further discussions with Staff, NW Natural provides the enclosed Schedule R to reflect the addition of certain language to include not only Fahrenheit settings for thermostats but also Celsius settings as well. In addition, since the Company withdrew Schedule 235 on October 24, the language referencing Schedule 235 is now removed from Schedule R.

Please address correspondence on this matter to me with copies to the following:

eFiling
NW Natural, Rates & Regulatory Affairs
250 SW Taylor Street
Portland, Oregon 97204
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Telephone: (503) 610-7330
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Respectfully submitted,

/s/ Rebecca Trujillo

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Attachment:

250754-NWN-WUTC-Advice-25-09A-Trf-Sheet-R1-Rev-11-14-25

**SCHEDULE R
THERMOSTAT REWARDS PROGRAM**

(N)

PURPOSE:

To describe and set forth the terms and conditions for NW Natural's Thermostat Rewards Program, a voluntary program that enables customers with qualifying smart thermostats to participate in Demand Response Events and earn rewards for participating.

APPLICABLE:

To all Residential and Small Commercial customers served under the following Rate Schedules:

Rate Schedule 1	Rate Schedule 2	Rate Schedule 3
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PARTICIPATING SMART THERMOSTAT MANUFACTURERS:

NW Natural's will continuously work with various providers of smart thermostats and the list may change from time to time. The current brands we are working with can be found on NW Natural's website: <https://www.nwnatural.com/thermostatrewards>

PROGRAM COSTS AND TERMS:

Program Costs will be deferred for future cost recovery through a new proposed recovery tariff in a future filing.

CONDITIONS:

1. Participants must be a NW Natural Residential or Small Commercial customer and be an authorized user on the account and have natural gas forced air furnace for space heating.
2. An eligible smart thermostat must be installed and connected to Wi-Fi prior to enrollment.

INCENTIVES:

The incentives are as follows:

- Upon acceptance of the customer's enrollment, a \$25 gift card will be provided.
- In addition, if the customer participates in at least 50 percent of all event hours and remains enrolled on March 31 (the last day of the season), a \$25 gift card will be provided.

ENROLLMENT AND PROGRAM DETAILS:

Customers may enroll via NW Natural's website or through their thermostat's application or the equipment manufacturer's website.

During a Demand Response Event, the Participant's thermostat will automatically lower the temperature setpoint by two to four degrees Fahrenheit (or one to two degrees if a thermostat is set at Celsius) at their home or business. At the end of an Event, the Participant's thermostat will return to its original settings.

There may be multiple events during the winter season from November 1 to March 31. Program Events during the winter season will typically last up to four hours. Events will usually occur between 7:00 AM and 11:00 AM with an event duration of no more than four hours. Some events may be preceded by pre-heating prior to the start of an event

Participants may opt out of any event before it begins. Participants can also opt out during an Event by manually adjusting their thermostat to the desired temperature. Participants may also disenroll/opt out of the Program at their discretion anytime.

(continued on Sheet R.2)

(N)

Issued October 6, 2025
NWN WUTC Advice No. 25-09A

Effective with service on
and after November 21, 2025