

# NORTHWEST NATURAL GAS COMPANY

WN U-6

Seventh Revision of Sheet C.1

Cancels Sixth Revision of Sheet C.1

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## SCHEDULE C MISCELLANEOUS CHARGES

### **APPLICABLE:**

To all customers served by the Company under the Tariff of which this Schedule is a part.

### **PURPOSE:**

To describe and summarize the charges which may apply to Customers in addition to the rates established in the Rate Schedule or service agreement under which Customer receives service.

### **SUMMARY OF CHARGES:**

<b>Late Payment Charge</b>	1.0% of unpaid balance per payment period, but no less than \$1.00
<b>Charge for Payment Not Honored</b>	\$ 15.00 per incident
<b>Reconnect Charges</b>	
Standard Reconnection	\$ 25.00
After Hours Reconnection	\$ 50.00
<b>Service Reconnection Charges – Curtailment Order</b> (Scheduled Completion Time)	
8:00 a.m. – 5:00 p.m. on Business Days	\$ 150.00
After 5:00 p.m. and on weekends or holidays	\$ 600.00
<b>Field Collection Charge</b>	\$ 15.00
<b>Meter Interference</b>	Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable reconnect charges
<b>Unauthorized Use – failure to comply with Curtailment Order</b>	\$ 10.00 per therm
<b>Copies - Tariff Schedules</b>	\$ 0.10 per page
<b>Charge for Duplicate Check</b>	\$ 3.00 per request
<b>Special Automated Payment Charge</b>	\$ 2.50 per check

(continue to Sheet C.1.1)

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# NORTHWEST NATURAL GAS COMPANY

WN U-6

First Revision of Sheet C.1.1

Cancels Original Sheet C.1.1

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## SCHEDULE C MISCELLANEOUS CHARGES (continued)

### **SUMMARY OF CHARGES (continued):**

#### **Company Provided Utility Pathway for New Construction (Schedule E)**

Main Trench (all classes) - no obstructions	\$ 4.00 per foot
Main Trench (all classes) – through hard surface	\$ 36.00 per foot
Service Trench (Commercial) – no obstructions	\$ 4.00 per foot
Service Trench (Commercial ) – through hard surface	\$ 36.00 per foot
Service Trench (Residential) – First 47 feet or less	\$273.00 each
Service Trench (Residential) – Greater than 47 feet	\$ 6.00 per foot
Additional cost (all classes) for rock excavation	\$ 6.00 per foot in length/per foot in depth

#### **Service Guarantee fee on Company Provided Utility Pathway for New Construction (Schedule E)**

\$100.00

#### **Wasted Trip fee on Applicant Provided Utility Pathway for New Construction (Schedule E)**

Main Trench (all classes)	\$266.00 each additional trip
Service Trench (Commercial)	\$266.00 each additional trip
Service Trench (Residential)	\$143.00 each additional trip

#### **Optional – Residential Customer Requested Non-AMR Meter**

One-time installation	\$172.00
Monthly manual meter read charge	\$ 26.55 per bill

(continue to Sheet C.2)

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**NORTHWEST NATURAL GAS COMPANY**

WN U-6

Sixth Revision of Sheet C.2

Cancels Fifth Revision of Sheet C.2

**SCHEDULE C  
MISCELLANEOUS CHARGES**

(continued)

**DESCRIPTION OF CHARGES:**

**Late Payment Charge.** A late payment charge may be applied to Customer accounts not paid in full each month by the payment due date. The late payment charge will not apply to accounts if the balance is less than \$50.00, or to Equal Pay Plan or Time Payment Plan accounts that are current.

**Charge For Payment Not Honored.** A charge of fifteen dollars (\$15.00) will be applied each time a customer makes a payment on account that is not honored, for any reason, by a bank or other financial institution.

**Reconnection Charges.** A reconnection charge may be assessed for re-establishment of service to customer following the disconnection of service at the meter, or where Customer initiated a seasonal or temporary disconnection of service and is requesting service be restored at the same address within twelve (12) months. Before service will be re-established, all amounts then due and payable, including the reconnection charge, must be paid to Company at the Company's offices prior to 6:00 p.m., or, upon prior arrangement between Company and customer, shall be paid to the Company's representative at the time of visit. The service reconnection options are as follows:

Customer Contact with Company	Service Reconnection Options	Charge
Monday-Thursday 7:00 a.m. to 6:00 p.m.	By 5:00 p.m. of the next day * Same Day after 5:00 p.m.**	\$25 \$50
Monday-Thursday after 6:00 p.m.	None ***	N/A
Friday before 3:00 p.m.	By 5:00 p.m. of the next day (Saturday) * Same Day after 5:00 p.m.**	\$25 \$50
Friday 3:00 p.m. to 6:00 p.m.	By the end of the next Business Day (Monday)* Friday after 6:00 p.m.** Saturday**	\$25 \$50 \$50
Monday-Friday after 6:00 p.m.	None***	N/A

- \* Standard Reconnection. This time frame is subject to change for any cause not reasonably within the control of the Company. If the next day is a state-recognized holiday, then it will be the next Business Day
- \*\* After Hours Reconnection.
- \*\*\* Applicant must call on next Business Day to schedule the reconnection

**Field Collection Charges.**

**Disconnect Visit.** A charge of fifteen dollars (\$15.00) may be assessed to customer when the Company goes to the premise to disconnect service for non-payment and the visit does not result in termination of service.

**Reconnect Visit.** A charge of fifteen dollars (\$15.00) may be assessed to customer when the Company is requested to go to the premise to reconnect service after a disconnect at the meter, should the visit not result in reconnection of service due to customer actions or inactions.

**COVID-19 Pandemic Exception: The Company shall suspend its collection of Reconnection Charges and Field Collection Charges until 30 days after the Commission issues its Order adopting or otherwise determines these charges in Docket U-210800.**

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**Charge For Meter Interference.** When the Company discovers that there has been interference with the meter or its connections at the customer's place of service, such that gas has been used in a manner which prevents it from being registered accurately on the meter, customer will be required to pay the cost of any repairs, replacement, or prevention devices required to be installed by the Company as a result of said interference, plus the amount of any unbilled gas determined to have been lost as a result of customer's interference, at the rates specified in the schedule under which customer took service at the time of the incident.

(continue to Sheet C.3)

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BY AUTH. OF LSN ORDER 01 OF WASH. UTILITIES & TRANSPORTATION COMM. DOCKET UG-220265

**Issued by: NORTHWEST NATURAL GAS COMPANY**  
d.b.a. NW Natural

SCHEDULE C  
MISCELLANEOUS CHARGES  
(continued)

**DESCRIPTION OF CHARGES:**

**Charge For Meter Interference** (continued):

The amount of unbilled gas will be determined as the difference between what the meter registered at the time interference was discovered by the Company and the amount of gas Company estimates the customer would have used, based on previous usage history at the Premise, for the time period in question.

**Charge For Unauthorized Use.** A charge will be assessed on any gas taken by a Customer in excess of that allowed under a Curtailment Order. The Charge will be in addition to all applicable Rate Schedule charges on the gas volumes taken.

**Service Restoration Charges – Curtailment Order.** A charge will be assessed to restore service to an Interruptible Customer where the Customer is requesting that service be restored following disconnection due to Customer's failure to comply with a Curtailment Order. Before service will be restored, all amounts then due and payable, including the service restoration charge, must be paid to Company at the Company's offices prior to 5:00 p.m., or, upon prior arrangement between Company and Customer, shall be paid to the Company's representative at the time of visit.

**Charge For Copies Of Tariff Rate Schedules.** The Company will provide to any customer, upon request, a copy of the schedule(s) under which they currently receive service, free of charge.

A complete Tariff, or any portion thereof, will be provided to any individual or business enterprise requesting same, for an initial charge of \$0.10 per page. Tariff Change Notifications (TCN's) will be provided to those paying the initial charge at no additional cost.

(continue to Sheet C.4)

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# NORTHWEST NATURAL GAS COMPANY

WN U-6

Second Revision of Sheet C.4

Cancels First Revision of Sheet C.4

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## SCHEDULE C MISCELLANEOUS CHARGES (continued)

### **DESCRIPTION OF CHARGES:**

**Charge For Duplicate Check.** A charge of \$3.00 per request will be applied to a customer's account for each request of a photocopy of customer's check for utility payment.

**Special Automated Payment Charge.** Following receipt of an urgent shutoff notice, or at other times where customer is unable to come into the Company's office to pay amounts owing to prevent disconnection of service or to facilitate reconnection of service, the Company may, in its sole discretion, make available to customers with valid personal checking accounts, the option to make payment through an automated check payment process. A charge of \$2.50 per check will be assessed for each check processed by the Company for this purpose. The payment of this charge does not relieve customer of any charges resulting from the check being not honored, or from any disconnect or reconnect visit charges that may apply.

**Company Provided Utility Pathway for New Construction (Schedule E).** When the Company constructs the utility pathway for an Applicant for a new construction project in accordance with **SCHEDULE E**, the Company will construct the pathway at the costs specified on Sheet C-1.1 of this Schedule.

**Service Guarantee fee on Company Provided Utility Pathway for New Construction (Schedule E).** Where the Company will provide the utility pathway for the project, if the Company does not meet the scheduled construction date, the Company will pay the Applicant the Service Guarantee fee specified on Sheet C-1.1 of this Schedule.

**Wasted Trip Fee on Applicant Provided Utility Pathway for New Construction (Schedule E).** The wasted trip fee will apply when the Company goes to the site of a new construction project following notice by Applicant that the site is ready, and the site is not ready when the Company arrives, thereby requiring the Company to schedule a return trip.

### **Optional – Residential Customer Requested Non-AMR Meter**

A Residential Customer in a single-family dwelling may request that the Company install a non-AMR Meter at that Customer's premise, as set forth in **General Rule 10** of this Tariff. The one-time installation charge will be billed to the Customer on the first monthly bill following the date of installation, and is due and payable on the date stated on such bill. In addition, commencing with the first bill following the date of installation, Customer will be billed the monthly manual meter read charge. This charge shall continue to be billed monthly until the earlier of the Customer's request to remove the Non-AMR meter or the date that the Customer voluntarily closes the account.

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