

SUB Nov 14, 2025

NORTHWEST NATURAL GAS COMPANY

WN U-6

Original Sheet R.1

**SCHEDULE R
THERMOSTAT REWARDS PROGRAM**

(N)

PURPOSE:

To describe and set forth the terms and conditions for NW Natural's Thermostat Rewards Program, a voluntary program that enables customers with qualifying smart thermostats to participate in Demand Response Events and earn rewards for participating.

APPLICABLE:

To all Residential and Small Commercial customers served under the following Rate Schedules:

Rate Schedule 1	Rate Schedule 2	Rate Schedule 3
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PARTICIPATING SMART THERMOSTAT MANUFACTURERS:

NW Natural's will continuously work with various providers of smart thermostats and the list may change from time to time. The current brands we are working with can be found on NW Natural's website: <https://www.nwnatural.com/thermostatrewards>

PROGRAM COSTS AND TERMS:

Program Costs will be deferred for future cost recovery through a new proposed recovery tariff in a future filing.

CONDITIONS:

1. Participants must be a NW Natural Residential or Small Commercial customer and be an authorized user on the account and have natural gas forced air furnace for space heating.
2. An eligible smart thermostat must be installed and connected to Wi-Fi prior to enrollment.

INCENTIVES:

The incentives are as follows:

- Upon acceptance of the customer's enrollment, a \$25 gift card will be provided.
- In addition, if the customer participates in at least 50 percent of all event hours and remains enrolled on March 31 (the last day of the season), a \$25 gift card will be provided.

ENROLLMENT AND PROGRAM DETAILS:

Customers may enroll via NW Natural's website or through their thermostat's application or the equipment manufacturer's website.

During a Demand Response Event, the Participant's thermostat will automatically lower the temperature setpoint by two to four degrees Fahrenheit (or one to two degrees if a thermostat is set at Celsius) at their home or business. At the end of an Event, the Participant's thermostat will return to its original settings.

There may be multiple events during the winter season from November 1 to March 31. Program Events during the winter season will typically last up to four hours. Events will usually occur between 7:00 AM and 11:00 AM with an event duration of no more than four hours. Some events may be preceded by pre-heating prior to the start of an event

Participants may opt out of any event before it begins. Participants can also opt out during an Event by manually adjusting their thermostat to the desired temperature. Participants may also disenroll/opt out of the Program at their discretion anytime.

(continued on Sheet R.2)

(N)

Issued October 6, 2025

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Effective with service on

and after November 21, 2025

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ENROLLMENT AND PROGRAM DETAILS (continued):

NW Natural reserves the right to terminate any participant from enrollment in the Program at any time based upon level of participation (such as being offline for prolonged periods or for lack of participation). Notice will be provided to participant after the participant has been removed from the Program.

Additional program details including Terms and Conditions are available on the program website:

<https://www.nwnatural.com/thermostatrewards>

REPORTING:

NW Natural will report results of this program annually including customer participation rates per event broken down by the smart thermostat brand customers use, incentive payouts, and event details such as duration.

GENERAL TERMS:

This Schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff, any other schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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