GENERAL RULES AND REGULATIONS (continued)

Rule 13. Hazardous Substances.

<u>The Company may evaluate the job site</u> of any new service request or of any site where maintenance or repairs of existing mains or services are required, for the purpose of identifying any hazardous wastes, hazardous substances or contaminants ("hazards") in soils at the site, as such hazards are defined under state or federal law.

<u>The circumstances which would cause an evaluation</u> to occur include, but are not limited to, the following: (a) the job site is within an area designated or listed as a hazardous site by a state or federal environmental agency; or (b) an employee or agent of the Company or site owner reports unusual odor or materials in, or unusual skin reaction to, soil at the site.

The Company shall specify mandatory conditions for the protection of its employees or agents, which may include indemnification of the Company by the customer, when the Company receives information that hazards may exist at the job site, and such hazards may, in the Company's determination cause a risk to the health or safety of its employees or agents in the installation, maintenance, or repair of the service. The cost of complying with any such conditions, including the cost of handling contaminated soil moved during the installation process, if applicable, shall be borne by the customer.

If conditions cannot be prescribed which, in the Company's judgment, will adequately protect its employees or agents against hazards, the Company may require the customer to have its own Company-approved agents perform the installation and subsequent maintenance or repair within the hazardous area. The Company will retain responsibility for normal permit applications and will retain ownership of *distribution facilities* to the point of delivery.

(continue to Sheet 14.1)

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