

NORTHWEST NATURAL GAS COMPANY

WN U-6

Third Revision of Sheet 20.1

Cancels Second Revision of Sheet 20.1

GENERAL RULES AND REGULATIONS (continued)

Rule 20. Termination of Gas Service Account – By Customer.

Customers taking service under Rate Schedules 1, 2, 3, and 19 may terminate their gas service account by giving no fewer than three (3) business days notice prior to the desired Termination date. Notice may be oral or in writing. Customer shall be liable for all gas supplied to the Premise named in the application until the Termination date.

Customers taking service under Rate Schedules 41, 42, 43 or under a Special Contract may terminate their gas service account by giving written notice in accordance with the terms of the Rate Schedule or Special Contract. Where no notice period is stated, or where Customer is electing to change Rate Schedules, the notice period will be one (1) billing month in advance of the desired Termination date. A termination on less than the required notice may be cause for the Company to bill, and for the Customer to pay, the total of all fixed charges due for each Billing Month within the required notice period, and the closing bill proration of Monthly Fixed Charges as described in General Rule 4 will not apply.

Any amounts held by Company on account of a Customer for deposits or for Construction Contribution refunds due and payable to Customer at the time the account is terminated will be credited to Customer's account balance, if any. Any remaining amounts will be refunded to Customer following the issuance of the closing bill. Any amounts owed to Company by Customer at the time the account is terminated will be reflected in the total balance due. If the closing bill reflects a credit balance, the credit amount will be refunded to Customer by check following the issuance of the closing bill. If the Customer has made a new service arrangement with the Company, such as applied for service under a new Rate Schedule, or applied for service at a new service address, any credit balance or balance due will be transferred to the account for the new service arrangement.

Closing bills will be issued as set forth in **Rule 4** of this Tariff.

The Company, in its sole discretion, may choose to leave the gas meter active following a voluntary termination of service by a Customer.

(continue to Sheet 21.1)

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