GENERAL RULES AND REGULATIONS (continued)

Rule 7. Access to Meters.

Free access to meters and other property of the Company located on the *premises* of the customer must be given to all employees of the Company at all reasonable times, for inspection, removal and other purposes. Failure to permit access at reasonable times and after reasonable notice is grounds for disconnection.

If for any reason whatsoever the Company's employees cannot gain access to the meter for the purpose of reading the index thereof, an estimated bill will be rendered and the same will be considered a stated account, the payment of which is subject to RULE 4. Any estimated reading shall be clearly noted on the bill.

In cases where access to a meter is difficult because of the meter location or other circumstance, the customer may be requested to obtain monthly meter readings by completing and returning the meter reading form to the Company at the designated location. Any customer reading may be subject to actual verification by the Company not less than once every four months.

(continue to Sheet 8.1)

Issued October 24, 1997 NNG Advice No. WUTC 97-2

Effective with service on and after October 28, 1997 BY AUTHORITY OF WUTC SECOND SUPPLEMENTAL ORDER IN DOCKET NO. UG-970932

Issued by: NORTHWEST NATURAL GAS COMPANY