



**Customer:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_

Official emergency curtailment notification will be accomplished via a telephone call to an authorized contact listed below. Restoration notification will be posted at www.nwnatural.com. NW Natural (NWN) will use reasonable efforts to provide notices on its website, but it is the Customer's responsibility to contact NWN if difficulty is experienced with this service and to supply NWN with updated contact information.

Please supply a prioritized list that provides for 24-hour, 7-day-a-week notification of **authorized contacts** in the event of an emergency. Add paper if needed.

Priority of Call	Contact Name	Email Addr.	Work Hours in Military Time From / To	Work #	Home #	Pager #	Cellular #
1							
2							
3							
4							
5							

**FOR INTERRUPTIBLE CUSTOMERS ONLY:**

Customer elects to receive natural gas service to this site under an interruptible rate schedule that is subject to curtailment upon no less than two-hours advance oral or written notice. Customer understands that during a curtailment period: (1) unless otherwise notified, gas usage must be reduced to zero therms within two hours of receipt of notice; (2) Customer is responsible for taking any and all steps to discontinue gas usage; (3) under most circumstances, NWN will not come to this site and physically valve off or disconnect gas service; and (4) any gas used by Customer after the two-hour notice period will be subject to the unauthorized use charge in NWN's tariff.

**Authorized Signature:** \_\_\_\_\_

**FOR ALL CUSTOMERS: I warrant that I have the authority to provide this information.**

**Print** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Phone Number:** (      ) \_\_\_\_\_